The Relationship Between Machine Learning and Firms' Financial

Performance: An Applied Study on Jordanian Commercial Banks

By

**Ghaid Mashhour Sultan** 

Supervisor

Prof. Osama Shaban

Al-Zaytoonah University of Jordan

Abstract

This research aims to assess the use of machine learning (ML) methods in enhancing financial

decision-making and improving financial performance in Jordanian commercial banks. This

research included a meticulous assessment of several machine learning models, such as XGBoost

and Random Forest, which were trained using historical financial data from 2007 to 2021. This

data encompassed many financial performance measures. The models underwent optimization and

validation using conventional machine-learning techniques to guarantee their resilience and

accuracy in making predictions.

The primary results indicate that the XGBoost model had exceptional performance, achieving an

R-squared value of 0.9918, which signifies its exceptional prediction accuracy. The performance

of this model in predicting financial outcomes was notably superior to that of standard statistical

models, as shown by its low error measures, including Mean Absolute Error (MAE) and Root

Mean Squared Error (RMSE). Furthermore, the sensitivity analysis revealed the influence of

economic parameters such as inflation rates and GDP on financial performance indicators, offering

vital insights into the economic interdependencies of bank profitability. The findings of this

research have implications for both the theoretical and practical elements of financial analysis.

This study contributes to the existing research on machine learning in analyzing financial

performance by proving the effectiveness of these models in a practical banking setting. It provides a strong structure for financial institutions to improve their ability to analyze and predict outcomes, resulting in better strategic decision-making based on well-informed information.

**Keywords:** Machine Learning, Financial Performance, XGBoost, Jordanian Banks, Predictive Analytics.