

CURRICULUM VITAE

Saad G. Yaseen

**Professor of Business Administration, Systems Analysis
and Design / Dean of the Faculty of Business**

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1. Personal Data

Date of Birth: 11/11/1958

Nationality: Polish

Saad Yaseen is professor of business administration and management information systems at Faculty of Business, Al-Zaytoonah University of Jordan. He served as Dean of Faculty of Business between 2011 and 2016. His current research interests, include, IT adoption, social networking, cultural values and ethics, crowdsourcing, business intelligence and knowledge management. He has published more than 75 research papers in scholarly Journals and five chapters in referred books. His research papers published in such Journal as Computers in Human Behavior, Journal of Bank Marketing, International Journal of Economics and Business Research, Journal of comparative International Management, International Journal of Technology and Human Interaction, Global Business and Economics Review and International Journal of Behavioral and Healthcare Research. He has authored or coauthored 15 books including Management Information Systems, e-Management, International Management, Decision Support Systems, e-Business, Systems Analysis and Design, and Knowledge Management. He conducted many workshops and training sessions in Jordan and abroad. Likewise, he delivered keynote addresses at several international seminars and conferences.



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2. Education:

| | Certificates | Year | University | Country |
|------------|---|------|-----------------------------------|---------|
| PhD | Business Administration, Management Information Systems Analysis and Design | 1991 | University of Economics, Katowice | Poland |
| MSc | Management and Organization | 1986 | Katowice | Poland |
| BSc | Business Administration | 1981 | Mosul | Iraq |

3. Ph.D. Dissertation :

The Management information system: Design, evaluation and conceptual foundation, university of Economics, Katowice, Poland.

4. Employment :

- **Professor: Department of Business Administration.**

5. Taught Courses:**A- Postgraduate Studies:**

| Course | Stage | University |
|---|-------|---|
| Research Methodology | MBA | Al-Zaytoonah 2017-2018 |
| Advanced Knowledge Management | MBA | Al-Zaytoonah 2006-2007 |
| Advanced Management Information Systems | MBA | Al-Zaytoonah 2006-2007 |
| Information Systems Management | Ph. D | The Arab Academy for Banking and Financial sciences |
| Technology Change Management | Ph. D | The Arab Academy for Banking and Financial sciences |
| Advanced Electronic Management | MBA | Al-Zaytoonah 2009 |

B- Undergraduate Studies:

| Subject | Language of Teaching | Department | University |
|---|----------------------|------------|-----------------------|
| Management Information Systems | Arabic | Management | Mosul –Iraq |
| Management Information Systems Strategic Management Knowledge Management Fundamentally of Management | Arabic | Business | Al Tahaddy -Libya |
| Management Information Systems System Analysis and Design | English | MIS | Batra –Jordan |
| Management Information Systems | English | MIS | Al Zaytoonah - Jordan |



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|---|---------|-------------------------|-----------------------------|
| Management Information Systems | English | Business Administration | University of Jordan-Jordan |
| System Analysis and Design (1) | English | MIS | Al Zaytoonah - Jordan |
| System Analysis and Design (2) | English | MIS | Al Zaytoonah - Jordan |
| International Management Strategic Management Business Administration | Arabic | Business | Al Zaytoonah - Jordan |
| Decision Support Systems | English | MIS | Al Zaytoonah - Jordan |
| Office Automation Systems | English | MIS | Al Zaytoonah - Jordan |
| Software Packages (SPSS.23) | English | MIS | Al Zaytoonah - Jordan |
| Database Management Systems | English | MIS | Al Zaytoonah - Jordan |
| Advanced MIS | English | MIS | Al Zaytoonah - Jordan |
| Applications of Computer in Management | English | Business | Al Zaytoonah - Jordan |
| Application of computer in Marketing | English | Marketing | Al Zaytoonah – Jordan |
| Application of Computer in Finance | English | Banking & Finance | Al Zaytoonah – Jordan |

C. Training courses: Senior Trainer in the following fields:

| N | Title of training course | Place & Time |
|----|--|----------------------------------|
| 1 | Knowledge Management | Jordan, 2006 |
| 2 | Measurement Intellectual capital | Jordan, 2006 |
| 3 | Information Technology and Reengineering | United Emirates University, 2002 |
| 4 | e-Management for Managers | Jordan, 2005 |
| 5 | Management Information Systems | Lybia, 1996 |
| 6 | Strategic Management | Jordan, 1998 |
| 7 | Database Management Systems | Jordan, 2000 |
| 8 | Systems Analysis and Design | Jordan, 2002 |
| 9 | Advanced Statistical Analysis Using SPSS | Jordan, 2004 |
| 10 | Decision Support Systems with Computer Applications | Jordan, 2005 |
| 11 | Data Analysis and Modeling with Spreadsheet programs | Jordan, 2006 |
| 12 | Knowledge Management Systems | Jordan, 2006 |
| 13 | Human capital and Information Technology | Jordan, 2008 |
| 14 | Public Relationship Across Cultures | Jordan, 2008 |
| 15 | Techno Strategy for Managers | Jordan, 2008 |
| 16 | Strategic Role of IT in Managing Organizations | Jordan, 2008 |
| 17 | Performance Evaluation Using BSC Method | Jordan, 2008 |
| 18 | e-city Planning | Jordan, 2008 |
| 19 | BSC and performance Accounting | Jordan, 2008 |



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| 20 | New Approach to Public Relationship | Jordan, 2010 |
| 21 | Performance Management | Jordan, 2011 |

6. Membership of Discussing Master and Doctorate Theses:

| N | These | Certificate | University | Period |
|----|---|-------------|--|--------|
| 1 | Accounting Information System Life Cycle Phases: their Impact on the Relationships among the Accounting Information Systems Effectiveness and Critical success Factors. | PhD | The Arab Academy for Banking and Financial science | 2006 |
| 2 | Manager's Attitudes toward Knowledge Management Application in the Jordanian Public Sector | Master | AL al-Bayt University | 2005 |
| 3 | Using Knowledge Sharing Strategies as an External Structure to Improve CRM: An Empirical Investigation toward a conceptual framework | PhD | The Arab Academy for Banking and Financial science | 2008 |
| 4 | Innovation and Knowledge Transfer in Jordan pharmaceutical Industry | PhD | The Arab Academy for Banking and Financial science | 2008 |
| 5 | Current state of e-Readiness in Jordan | PhD | The Arab Academy for Banking and Financial science | 2008 |
| 6 | An Integration of Knowledge Management Practices Towards Enhancing Operational Customer Relationship Management Performance | PhD | The Arab Academy for Banking and Financial science | 2008 |
| 7 | Vender Relationship Management To Risk Management | PhD | The Arab Academy for Banking and Financial science | 2008 |
| 8 | Knowledge Management and its Effect on Job Satisfaction for the Professionals, in the Insurance Firms in Amman | MBA | Al-Zaytoonah University of Jordan | 2011 |
| 9 | Analysis of Organizational and Psychological Factors Affecting Knowledge Sharing in Organizations | PhD | The Arab Academy for Banking and Financial science | 2011 |
| 10 | Effect of Knowledge Sharing on Organizational Performance in Jordanian and International Organizations | MBA | Al-Zaytoonah University of Jordan | 2011 |



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|----|---|-------------------|------------------------|--------------|
| 11 | Effect of e-Banking Services on Customer Value and Customer Loyalty: Applied Study on Jordanian Commercial Banks in Amman | MBA | Middle East University | 15/1/2012 |
| 12 | Use of Electronic Health Records in Private Hospital in Amman | MSc in e-business | Middle East University | January 2012 |
| 13 | Factors Affecting B2B Systems Performance Based on Managerial Perception in Engineering, Electronic Industries, and Information Technology and Information Technology Sector in Amman | MSc in e-business | Middle East University | January 2012 |

7. Membership of committees:

Thesis Committee/ Chair:

2009-2011: MBA Thesis Committee/ served as chair and committee member at Jordanian Universities.

Consultancy:

| | | |
|------|---|---|
| 1997 | : | Ministry of Industry, Libya. |
| 2001 | : | Talal Abu Ghazalah, Jordan |
| 2009 | : | Yemen Government, Ministry of Transportation, Yamen |
| 2010 | : | Pioneer for e-Management, Jordan |
| 2011 | : | Knowledge Kingdom, Jordan |

8. Participation in or organization of curricular and / or extra –curricular Activities:

1- Supervising postgraduate Students Thesis:

| N | Thesis Title | Certificate | University | Year |
|---|---|-------------|------------------------------------|------|
| 1 | Conflict management styles and innovation performance: The mediating role of organizational agility | MBA | Al-Zaytoonah University | 2019 |
| 2 | Exploring Factors that enable cooptation strategy in the Higher Education Sector in Jordan, | Ph.D. | Southern Queensland | 2017 |
| 3 | Leadership Styles, Absorptive capacity and Firm's Innovation | MBA | Al- Zaytoonah University of Jordan | 2017 |
| 4 | The Impact of Intellectual Capital on the competitive Advantage: Applied | MBA | Al- Zaytoonah University of Jordan | 2015 |



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|----|---|-------------------|--|------|
| | Study in Jordanian telecommunication compares | | | |
| 5 | Modeling credit Loans For Jordanian commercial Banks : Business Intelligence Approach | Ph.D. in business | Tenaga Nasional Universiti Malaysia | 2014 |
| 6 | Applying Neural Network for Banking Loan Decisions in the Jordanian Commercial Banking System | MBA | Al- Zaytoonah University of Jordan | 2010 |
| 7 | Exploring Critical Determinants in Deploying Mobile Commerce Technology: An Exploratory Analysis | Ph.D. in MIS | The Arab Academy for Banking and Financial science | 2008 |
| 8 | Using-E-marketing Strategy to achieve sustainable competitive advantage | Ph. D in MIS | The Arab Academy for Banking and Financial science | 2008 |
| 9 | E-Learning Technology Acceptance in Jordanian Universities. | Ph. D in MIS | The Arab Academy for Banking and Financial science | 2008 |
| 10 | Implementing Total Quality Management in Information Technology Center. | Ph. D in MIS | The Arab Academy for Banking and Financial science | 2008 |
| 11 | How to successfully Establish strategic Alignment Between IT and Business in Leading Jordanian Firms | PhD in MIS | The Arab Academy for Banking and Financial science | 2007 |
| 12 | Barriers Affecting Electronic Health Record Adoption in Jordan. | PhD in MIS | The Arab Academy for Banking and Financial science | 2007 |
| 13 | The Role of Interorganizational Systems in Supply Chain Collaboration Comparison Between Durable and Non- Durable Products. | Ph.D. in MIS | The Arab Academy for Banking and Financial science | 2007 |
| 14 | Relationship between Organizational Context and e-Collaborative Media and their Influence on the knowledge sharing | Ph.D. in MIS | The Arab Academy for Banking and Financial science | 2006 |
| 15 | Exploring the Determinant Factors Influencing Facebook Adoption and Usage In Jordan | MBA | Al- Zaytoonah University of Jordan | 2012 |
| 16 | Impact of Islamic Work Ethics On the Organizational Commitment: A case of Jordanian Islamic Bank | MBA | Al- Zaytoonah University of Jordan | 2014 |

9. Publications:



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International Refereed Journals

| N | Research Title | Place of Publishing | Year |
|-----|--|---|------|
| 1. | A Critical Review of Absorptive Capacity Measurement and Misspecification in Business Research Saad G. Yaseen, Ihab Ali El Qirem, and Dima Dajani | Springer Nature Switzerland AG 2020 J. I. Kantola et al. (Eds.): AHFE 2020, AISC 1209, pp. 1–7, 2020. https://doi.org/10.1007/978-3-030-50791-6_64 | 2020 |
| 2. | Potential absorptive capacity, realized absorptive capacity and innovation performance | Advances in intelligent systems and computing, 1018, Springer | 2020 |
| 3. | Mobile Crowdsourcing Technology Acceptance and Engagement in Crises Management: The Case of Syrian Refugees Saad G. Yaseen , Khaled S. Al Omoush | International Journal of Technology and Human Interaction, 15(4) | 2020 |
| 4. | Intention to use e-banking services in the Jordanian commercial banks Saad G. Yaseen , Ihab Elqirem | International Journal of Bank Marketing, vol.36, issue, 3. Emerald | 2018 |
| 5. | Islamic Work Ethics For Arab Managers: The Missing Paradigm Between Espoused Islam and Islam-in-use Saad G. Yaseen, G. Al-Refae | International Journal of Economics and Business Research, vol.17(1) Indscience | 2019 |
| 6. | Loan Decision Models for the Jordanian commercial Banks S.F Eletter, SG Yaseen, | Global Business and Economics Review, Inderscience ,vol. 19,No.3,pp.323-338 | 2017 |
| 7. | Understanding Arab Managers Mindsets Saad G. Yaseen | 6 th Business and Management Conference, Geneva, 27-30 June | 2017 |
| 8. | Arabia Versus Persia: is this what the Arab spring Ended with? S .F Al Ganideh, SG Yaseen | Journal of Comparative International Management, Vol.19, No. 1 | 2016 |
| 9. | The Applicability of Technology acceptance models in the Arab Business setting. D Dajani, SG Yaseen | Journal of Business and Retail Management Research, vol.13, No.3 | 2016 |
| 10. | The Impact of Intellectual Capital on the Competitive Advantage: Applied Study in Jordanian Telecommunication Companies. Saad G. Yaseen, Dima | Computers in Human Behavior , 62(2016) 168-175. Elsevier . | 2016 |



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| | Dajani, Yasmien H. | | |
| 11. | New Scaling Islamic Work Ethics. Saad G. Yaseen | Amsterdam Academic Conference on Business, 24 – 27 April, 2016 | 2016 |
| 12. | The Impact of e-Communication Strategy Innovation On Consumer Satisfaction | International Journal of Advances in Management and Economics, Vol.4, Issue 4. | 2015 |
| 13. | Harvesting the Collective Intelligence in Learning Environment | International Conference on New Media and Higher Education: Opportunities and threats University of Economics in Katowice. 15th June – 17 th . | 2015 |
| 14. | Islamic Work Ethic: A Proposed Measurement Scale. The Clute Institute. | International Business Conference, London. | 2015 |
| 15. | Islamic Work Ethics and Organizational commitment: A Case of Jordanian Islamic Banks. Yaseen Saad . G, D Dajani, S Mazen | Research Hand Book on Islamic Business Ethics, Chapter in Book, 287, Edward Elgar Publishing Ltd. USA. | 2015 |
| 16. | Factors Influence the Use of E-Promotion means in Jordanian Business Organizations | International Journal of management Sciences, Vol.3No.6 | 2014 |
| 17. | Factors Influencing Customer Usage of Mobile Banking Services in Jordan | International Journal of Business Management and Research, Vol.4 Issue 2. | 2014 |
| 18. | Mobile Crowdsourcing Technology Acceptance and Use in the Crisis Management of Arab Spring Societies. | Vienna 10 th Academic Conference, Austria | 2014 |
| 19. | Exploring Factors Influencing Behavior Intention For The Continuous Adoption of the Facebook in Jordan. | Global Business & Economics Anthology, Vol.11. | 2013 |
| 20. | Factors Influencing Facebook Adoption in Jordan. | B& ESI International Conference, Monte Carlo, Monaco, July 6 – 9, 2013 | 2013 |
| 21. | Investigating the Engage in Electronic Societies via Facebook In the Arab World. SG Yaseen, KS Al Omoush | International Journal of Technology and Human Interaction., IGI Global, Volume 9, issue 2 (April 2013). | 2013 |
| 22. | Artificial Neural Networks for Medical Diagnosis Using Biomedical Dataset. Q Al-Shayea, G El-Refae, S Yaseen | International Journal Of Behavioral and Healthcare Research. Vol.4, No.1, Inderscience , 2013. | 2013 |



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| 23. | The Impact of Arab Cultural Values On online Social Networking: The Case of Facebook. KS Al Omoush, SG Yaseen, MA Alma'Aitah | Computer in Human Behavior , 28, 2012, pp.2387 – 2399. Elsevier | 2012 |
| 24. | The Impact of Arab Cultural Values on Online Social Networking. KS Al Omoush, SG Yaseen, MA Alma'Aitah | World Academy of Science, Engineering, and Economy, Issue 67, Zurich | July 2012 |
| 25. | Toward Developing a Model of the Facebook Adoption Among Arab People. SG Yaseen, KS Al Omoush | International Journal of Arts & Sciences (IJAS) conference for Academic Disciplines, Florence, Italy, 19-22 June | 2012 |
| 26. | Entrepreneurship and e-social Learning | First Conference of the Deans of Business Faculty, The Jordan University, 29/1 | 2012 |
| 27. | Critical Factors Influencing Green IT Adoption, A Proposed Model. | International Journal of Arts & Sciences for Academic Disciplines, Ryerson University, Toronto, Canada, May 23-28 | 2011 |
| 28. | Business Transformation and its Effect upon strategic Alignment Maturity Level. | International Journal of Business Information Systems, Vol. 7, No. 2 | 2011 |
| 29. | Neuro-Based Artificial Intelligence Model for Loan Decisions SF Eletter, SG Yaseen, GA Elrefae | American Journal of Economics & Business Administration. 2 (1), Science Publication | 2010 |
| 30. | Exploring Critical Determinants in Deploying Mobile Commerce Technology | American Journal of Applied Science. | 2010 |
| 31. | Applying Neural Network For Loan Decisions in the Jordanian Commercial Banking System. | IJCSNS (International Journal of computer Science and Network Security | 2010 |
| 32. | Mobile Commerce Technology Case of Jordan | International Conference of i-society, London, U.K | 2010 |
| 33. | Digital Entrepreneurship: Lessons For Arabic Management | International Scientific Conference Al-Zaytoonah University of Jordan | 2010 |
| 34. | The Critical Success factors of web-based Supply Chain Collaboration Adoption: An Empirical study | Utilizing Information Technology Systems Across Disciplines: Advancements in the Application of computer science, Research Book, IGI Global, US. | 2009 |
| 35. | Modeling a Small Firm in Jordan Using System Dynamics. Raid Al-Qirem , Saad G. Yaseen | Handbook of Research on Discrete Event Simulation Environments: Technologies and Applications, IGI Global, US. | 2009 |
| 36. | Critical Factors Affecting Enterprise Resource planning Implementation: An Explanatory Case study. | IJCSNS (International Journal of computer Science and Network Security | May,2009 |



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| 37. | Environmental Knowledge Management from Islamic Perspective. | International conference of Environmental Economics and Globalization, Al-Zaytoonah University of Jordan | April,2009 |
| 38. | On a study of the Relationship Between Education and Mortality using fully and partially Latent Models. | Advances and Applications in Statistics, Pushpa publishing House, India. Available online at //www.pphmj.com | 2009 |
| 39. | Butterfly Effect and Environmental Informatics | International Conference of Environmental Economics and Globalization, Al-Zaytoonah University of Jordan. | April,2009 |
| 40. | Exploring Critical Determinants of M-commerce Adoption in Jordan. | Inderscience Enterprises Ltd Publisher, United Kingdom | 2008 |
| 41. | Ant Colony Optimization | IJCSNS (International Journal of Computer and Network Security) | 2008 |
| 42. | Proposed Research Model of Technology Acceptance | The 8 th International Conference on Knowledge Culture, and change in Organization, Cambridge University, United Kingdom 05-08 August. | 2008 |
| 43. | Exploring Critical Determinants of M-commerce Adoption. | Griffith University, 5 th International conference on: Managing Knowledge, Technology and Development in the Era of Information Revolution, 29-31 October, Brisbane, Australia. | 2007 |
| 44. | IT Services and Software Industry in Jordan Analytical study | Bani Swif University, Egypt. | 2007 |
| 45. | Challenges of Knowledge Management Applications in the Arabic Environment | Al-Mustaqbal Al Arabi, Lebanon. | 2007 |
| 46. | Innovation in the Silicon Valley | Conference of Association of Arab Universities, Alzaytoonah University of Jordan 12-14 Amman. | 2007 |
| 47. | Measuring Arabic Web sites e-services Quality: A survey Amongst students at Al-Zaytoonah University of Jordan and Petra University. | JFCS Beni-sueif University Journal, No. 1 | 2007 |
| 48. | Risk Management Information Systems and Credit Decisions. | Al-Zaytoonah International Conference, April. | 2007 |
| 49. | Evaluation of Accounting Software Packages in Jordan | King Saud University, Deanship of Scientific Research | 2007 |
| 50. | The Role of Electronic and Logistical Services in Business. | Proceeding, conference of Arab Administration Development Organization, Doha, Qatar, April. | 2006 |
| 51. | Knowledge and the Ethical Arab Mind. | Al-Zaytoonah International conference, April. | 2006 |



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| 52. | Evaluating Jordanian managers Attitude toward office Automation Systems | Bani Swif University, Egypt | 2006 |
| 53. | Evaluating software Industry and IT services in Jordan. | Assuet University, Center of Future Studies, 7, No. 12. | 2006 |
| 54. | Essential Factors Influencing the Adoption of Banking Data warehousing Systems: Case of Jordan. | Bani -sueif University, Faculty of Commerce, Egypt | 2005 |
| 55. | Knowledge Management and Value Networks. | Al-Zaytoonah International conference, May. | 2005 |
| 56. | The Role of Higher Education in the Development of Knowledge Industry | Arab Administrative Development Organization, Conference, Sharm- Alsheq. | 2005 |
| 57. | Analysis of critical success for information Technology Industry: An Analytical Comparative Study | Jordanian Journal for Sciences, University of Applied Sciences, Vol. 8, No. 1 | 2005 |
| 58. | Evaluating the websites of 5-star Hotels in Greater Amman Area, Jordan. | An International Refereed Research Journal Dirasat, Vol. 31, No. 2 | 2004 |
| 59. | University and Knowledge Industry: A Proposed Model for Knowledge Production | Proceedings, International Conference of the Global Integration of Graduate Programmes GIGP 26th – 30th. November, Amman, Jordan | 2004 |
| 60. | Knowledge Management and Banking Credit, Application Study | Skekda University, Algeria, Les Recherches de Rusicade, No. 2, Algeria. | 2004 |
| 61. | Impact of Information Technology on the Level of Employment and Investment in Industry in Jordan | An International Refereed Research Journal Dirasat, Vol. 31, No. 2 | 2003 |
| 62. | Model to Study Impact of IT on the Utilization of Company's Resources | Jordan Journal of Applied Science, Vol. 8, No. 2 | 2003 |
| 63. | The New Role of Research and Development In the Knowledge Organizations | Conference of the College of Economics and Managerial Sciences, University of Applied Sciences | 2003 |
| 64. | Impact of the Next Internet Protocol Generation on the e-Commerce Security | Egyptian Magazine for Commercial studies, Almansoor University, Egypt | 2002 |
| 65. | E-Business in the Banks (The Case of Jordan) | Al-Zaytoonah for Science Research & Studies | 2002 |
| 66. | Challenges of e-Business Applications in Arab Environment | Al-Zaytoonah University of Jordan, The Science | 2002 |
| 67. | Office Automation Systems in Viewpoint of Jordanian Managers | Conference of Philadelphia University | 2002 |



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| 68. | IT Industry for Small Business | Conference of the University of U.A.E, | 2002 |
| 69. | Application of Artificial Intelligence in Commercial Banks (Case of Jordan) | Cairo University, Egypt. | 2001 |
| 70. | Arab and Japanese Management: What can we learn from Japan? | Al-Mustaqbal Al-Arabi (the Arab Future) , No. 265. Lebanon. | 2001 |
| 71. | Application of e-Management in Jordan | Second Conference of the College of Economics & Managerial Sciences, April | 2001 |
| 72. | Measuring the Quality of Information for MIS in Hospitality Industry | Aen-Shames University, Egypt | 2001 |
| 73. | Evaluating Computerized Information Systems in Jordanian Commercial Banks. | Assuet University, Egypt | 2001 |
| 74. | Group Decision Support Systems and Their Application in Arabic Management. | Baghdad University, College of Management and Economics Journal. | 2001 |
| 75. | Information & knowledge Management | Al Mustaqbal Al Arabi (the Arab Future), No. 33, 260, Lebanon. | 2000 |

2- Published Books:

| N | Title | Publisher | Year |
|----|--|--|------|
| 1 | Management Information Systems | Al-Yazorry, Amman, Jordan | 1998 |
| 2 | Systems Analysis and Design | Dar Al-Manaheg, Amman, Jordan | 2000 |
| 3 | Strategic Management | Al-Yazorry, Amman, Jordan | 1998 |
| 4 | International Management: Strategic Approach | Al-Yazorry, Amman, Jordan | 1999 |
| 5 | E- Commerce | Dar Al-Manaheg | 2002 |
| 6 | E-Business | Dar Al-Manaheg | 2002 |
| 7 | Decision Support Systems | Dar Al-Manaheg | 2002 |
| 8 | E-Management: The Scope of Arabic Implementation | Institute of Public Administration, Alryad Saudi Arabia | 2003 |
| 9 | Operations Management and Strategy | Abu Ghazalah Group, Amman Arab Society of Certified Accountants. | 2001 |
| 10 | Fundamentals of Information Technology and Management Information Systems. | Dar Al- Manaheg, Amman, Jordan. | 2006 |
| 11 | Knowledge Management, Concepts, Systems, and Techniques. | Dar Al- Manaheg, Amman, Jordan | 2006 |
| 12 | Knowledge Management and Arabic Intellectual Capital. | The Emirates Center for Strategic Studies and Research. U.A.E. | 2007 |
| 13 | Principles of Information Systems | Al-Yazorry, Amman, Jordan | 2008 |
| 14 | Principles of Management | Zahran, Ammann, Jordan | |
| 15 | Database Management Systems | Al-Yazorry, Amman, Jordan | 2008 |



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10. Languages Skills:

| N | Languages | Skills |
|---|-----------|-----------|
| 1 | English | Very good |
| 2 | Polish | Very good |